NARRATOR
Ali is administering flu vaccinations to ‘at risk’ patients at a GP practice. Mrs Abraham is next on the list for her injection.

ALI
Come in Mrs Abraham, let me just put this paperwork aside. There, have a seat here near me. How are you today?

MRS ABRAHAM
Oh, hello, er nurse? I’m not sure…

ALI
I’m Ali, the healthcare assistant at this practice. You were saying you’re not sure about something…?

MRS ABRAHAM
Oh yes Ali. I’m just over a cold about a week ago so I’m not sure I should have the injection today.

ALI
As long as you’ve recovered, it should be fine, but let’s check with the practice nurse to make sure it is safe to go ahead. How does that sound?